

Parbold Parish Council

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FLOODING 26th DECEMBER 2015

This is a questionnaire from Parbold Parish Council who are gathering information relating to the recent flooding in order to see what lessons can be learned and improvements made. Please help by completing as soon as possible to enable us to be able to collate the facts and your comments in advance of a planned public meeting with the Environment Agency, Local and other Authorities. (Date to be determined).

We would prefer copies of responses in electronic form and a copy of this questionnaire can be requested by email from parboldpc.clerk@yahoo.com. Alternatively you can simply provide a numbered email response to parboldpc.clerk@yahoo.com answering the questions in the order presented.

Homes were flooded in: Broadmead, Burnside, Northdene, Southdene, Eastdene, Westdene, Bankside, Westview, Brandreth Drive, Fairhurst Avenue, Greenfield Avenue, Beacon Crossing, Station Road, Lathom Avenue.

1) Name:		2) Address - line 1		3) Email address	
4) Were you flooded on 26th Dec?: Yes / No Please list/tick all areas affected as appropriate:					
House/internally		Cellar		Garden	
Front		Back		Side	
Garage					
5) Where did the water come from?					
Road		Railway		River	
				Drains	
				Other detail	
6) When were you first aware?					
Visually		Telephone		Text	
Neighbour		Council		Police	
7) What time did the water enter your property? Time:					
8) Did you try to contact any emergency services? If so who and what response did you get?					

9) How was your property affected? What was the maximum depth of water inside your house and at what time?

10) (a) What immediate help did you need?

(b) What immediate help did you receive?

(c) What help did you get afterwards?

11) Are you aware of any sources of financial aid available?

12) Do you have any photographic evidence of the flood you would be willing to share with the Parish Council? (please attach to an email and reference location and time): Yes / No

13) Have you been flooded at this property previously?

Yes

Year/s

No

14) How long have you lived at this property?

15) Please detail any other comments or observations you may have.

If you wish to post the form please address it to the clerk at the address at top of page 1 or

Alternatively you can drop it at 42 Burnside or place it in the box on the counter at the DIY shop.

Useful Contacts

West Lancashire Borough Council

www.westlancs.gov.uk

Lancashire County Council

www.lancashire.gov.uk

Environment Agency

www.environment-agency.gov.uk

National Flood Forum

www.floodforum.org.uk